U.S. DIGITAL MARKET STUDY

Fusion-Glass Works Inc.

Prepared by Matija Krunic PMP, Toronto Web Marketing



Introduction:

iRISEmedia Inc. has conducted a comprehensive market research study for Fusion Glass Works Inc.

The market study will focus specifically on the digital landscape and opportunities for brand growth and sale in the territory of the USA.

Given that the primary target for FusionGlass sales in the US are Lumber Yards as well as Home Hardware retail chains stores, we have started our research focusing on the lumber industry in the US.

Attached is a list of the top 10 States that produce lumber in the US.

Note that Oregon produces 16% of US softwood lumber.*80% of all timber comes from softwood



Source

- https://www.yorksaw.com/guide-to-sawmills/sawmills-in-the-usa/
- https://oregonforests.org/blog/oregon-number-one

After several phone conversations with the Global affairs Trade commissioners' office, we were able to produce a report on Lumber sales from Canada to the US (attached hereto as **Schedule A**).

Below is a link with more detailed information from the Global Affairs Trade Commissioner (Ontario regional office).

https://www.ic.gc.ca/eic/site/tdo-dcd.nsf/eng/home

This site has further valuable information regarding Canadian exports in the US and buying behaviours for CAD products in US. The email for the global affairs Ontario branch is:

Ontario.TCS-SDC@international.gc.ca

Contents

Target audience:	4
Competitor Analysis:	
Keyword Research for Geo Targeting Marketing (SEO):	8
Recommendations on Digital Channels	11
Digital Channel Trends / Research on traffic	13
Print Marketing – circulation information	18

Target audience:

Upon reviewing the state of the market across the US, we have identified 5 main sources of B2B audiences to target in the US:

- Home hardware stores in US
- o Lumber yards
- Construction Companies
- Windows and door retailers
- Architects and Interior designers

Client's competitors are also targeting more specific subsectors especially for commercial/institutional/governmental. Namely, Masonite explicitly has sections on their architecture home page for hospitality, healthcare (hospitals, retirement Homes), education, offices.

Also, it may be worthwhile to consider a separate approach for US government tenders (assuming CAD companies are not at a disadvantage to us firms).

In the paragraph below, the online competitor analysis demonstrates that there are opportunities in terms of messaging, branding, and calls to action that can be employed to outrival competitors online, based on the best examples available on Google.

Competitor Analysis:

The Competitor Homepage PDF (attached hereto as **Schedule B**) contains overviews of homepages for top competitors that appear in search results across the US. It also includes an analysis of the current Fusion-Glass home page, and contains no 5,6,7 which are European competitors appearing for terms such as 'European doors'.

Summary of findings:

Masonite:

Architecture page (no.2) is the strongest and most competitive home page. The messaging is clear, demonstrates value, and has a good call to action in banner section. Homepage sections 'acoustic door solution' is full of value and sales points to help the aesthetics sell this to their clients; another great section is 'explore the solution' because it employs: compact layout, is full of value, has some extra details and points but is also skimmable.

No5. Nordik:

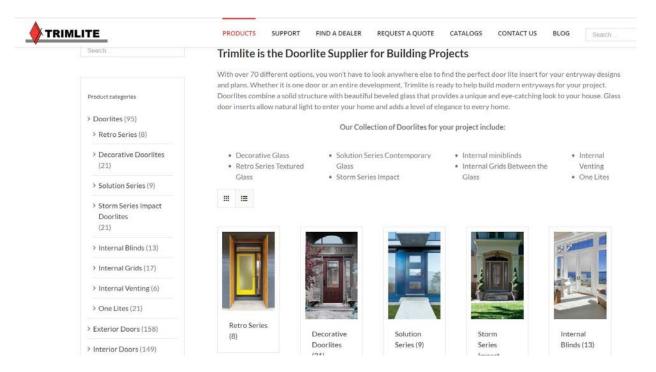
The banner is packed with the most sales points and even a lead form – while it is somewhat superficial, they are the most aggressive with adding value and sales language. This was an Adwords search that appeared because 'European architecture doors' was searched and they came up near top.

__

<u>Nota Bene:</u> For consideration for Adwords display campaign: have the home page dynamically change some text based on user IP. Ex. an Oregon IP coming on the Client site might see 'biggest Oregon b2b supplier etc..' and might see a graphic backdrop of Oregon state, and an Oregon phone number, or Washington, or Alabama etc.

--

Nota Bene: Trimlite has been omitted from analysis because their home page is subpar and the product pages offer little new information not found in the other examples. Their US catalogue is neatly organized. https://www.trimlite.com/us-catalogs/
Their sub-product page (eg products ->doorlites) has a moderately effective UI. Could use less text and more value statement married with the graphics. https://www.trimlite.com/product-category/doorlites/



Further websites have been mentioned below in brief:

1. https://www.frameworkindustries.com/door-lite-frames/

A minimalist site – the doors product page has some good tagline 'engineered, not designer' and the features section is well designed and effective

2. https://peasedoors.com/

A thorough website- clearly positioning itself as a one stop shop for doors, windows and all accessories. The value of the homepage is in the variety of accessories and products associated with the door/window.

The subpages have too much text and have not been optimized for sales: eg.https://peasedoors.com/collections/door-glass

3. https://peasedoors.com/

Busy, no concept of hierarchy of information, bizarre UI

4. https://www.zabitat.com/

Strong value add and branding and design. More geared to residential but strong marriage of design and messaging, inspiration, installation and product choices, super easy to read and see. See screen cap below:



Keyword Research for Geo Targeting Marketing (SEO):

We have analyzed priority keywords across the US, and also focused on the top 4 producing lumber states: Oregon, Washington, Georgia, and Alabama.

*Note search volume could only be found for niche keywords.

KEYWORD US WIDE	US VOLUME (found on Google Ads keyword planner)	1-10 DIFFCULTY (below 9 is do-able, 9.5 maybe, 10 not likely.	
Decorative Glass	2900	9	
Door lite	720	9.5	
Door glass	2,900	9	
Entry door glass	3,600	9.5-10	
Glass insert	320	8.5	
Exterior door glass	8,100	9.5-10	
Glass front door		10	
Oregon Decorative Glass		8.5	
Oregon Door lite		9	
Oregon Door glass		9	
Oregon Entry door glass		9	
Oregon Glass insert		9.5-10	

Oregon Exterior door glass	9
Glass front door Oregon	9.5
Washington door glass	9
Washington glass insert	9.5
Washington glass	10
Washington decorative doors	9.5
Glass front door Washington	9.5-10
Georgia door glass	9
Georgia glass insert	9.5
Georgia glass	9.5
Georgia decorative doors	8.5
Alabama door glass	9
Alabama glass	9
Alabama glass insert	9
Glass front door Alabama	9

*These results are based on US wide average results, excluding localized searches. They are meant to give an indication of average US results and trends. For final keywords for ongoing SEO work client feedback and final confirmation and research is needed.

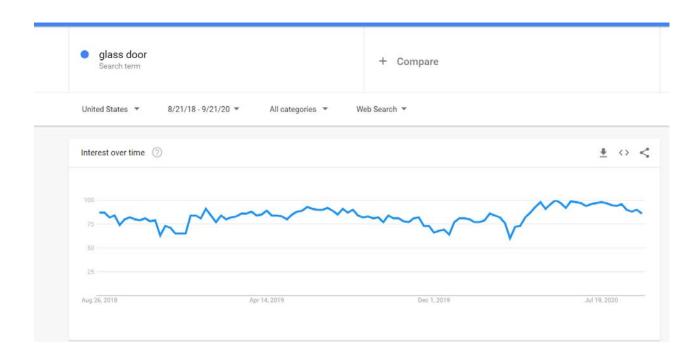
*Google trends: Glass doors, glass front door and mirrored walls were also considered, as per high volume in Keyword planner. But are too competitive.

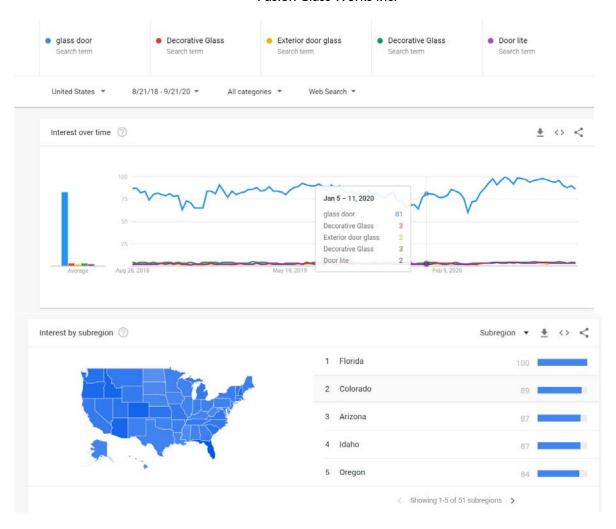
Recommendations on Digital Channels

LinkedIn is by far the most appropriate channel to pursue as primary. The platform allows demographic targeting based on job title, company, industry, *seniority*, and more. It also has impressive engagement numbers and market traction (see no. 5).

For targeted B2B sales LinkedIn lead forms will allow for the most specific and relevant ads to target senior staff, purchasing agents, lumber yard, construction owners and operators.

Google Ads will also form an important supporting paid network. It has a large user reach across Google Display networks, which allow us to createB2B visual ads. Typically display ads cost less than 25 cents a click and offer a large network of impressions for lead generation.





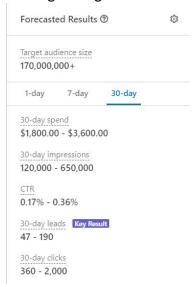
Facebook is not a primary channel since it will be difficult to target retail chain purchasers and decision makers. It will be an excellent opportunity for brand growth.

Instagram is the most leisure-based platform. It is useful for building brand strength organically. It functions as a place to post strong content to establish thought leadership and quality in your market, this leads to value add, and legitimacy building to further influence clients who are already midway through the sales cycle. *Only organic traffic and content will be considered at this time for Instagram*.

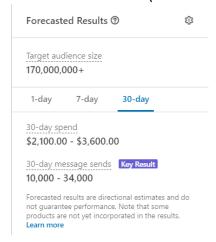
Digital Channel Trends / Research on traffic:

61 million **LinkedIn** users are senior level influencers and 40 million are in decision-making positions. Also it is the most-used social media platform amongst Fortune 500 companies. 675 million monthly users and over 400 million daily users. *footnote

US Forecast Estimates from LinkedIn 30 day spend approx. 2-3000: For single image ads:

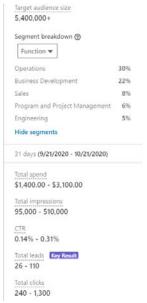


For conversation ads (delivered to your targets LinkedIn inbox):



Further information by Sectors available in LinkedIn Ad Planner: **US LinkedIn. 1 month estimate:**

Construction:



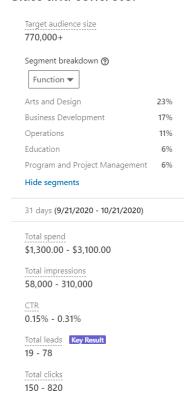
Construction and senior manager filter:



Architects:

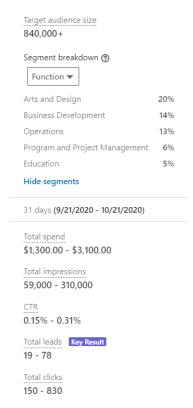


Glass and concrete:



Forest and paper:





Facebook ads:

There are over 223 million users in America. Facebook allows for a product catalogue to be uploaded in full on business pages, they can then be marketed to one of the 223 million users in the US on Facebook. Specific demographics can be targeted such as income, heavy online purchase behaviour. *footnote

Google Display Ads:

Google Display will allow us to target Google partner websites and have our image ads appear across websites in the United States. See trend information. (Excel attached: "Keyword stats – fusion-glass – M Krunic").

Keywords you provided					
decorative glass	2,900	High	15	CA\$0.67	CA\$2.58
door lite	720	High	:=	CA\$1.03	CA\$5.11
door glass	2,900	High	15.	CA\$0.68	CA\$5.06
entry door glass	3,600	High	1 = .	CA\$0.59	CA\$4.26
glass insert	320	High	-	CA\$0.92	CA\$4.28
exterior door glass	8,100	High	-	CA\$0.59	CA\$4.70
oregon decorative glass	-	-	*	-	-
oregon door lite	720	-	12	-	_
oregon door glass	2	20	120	-	<u>-</u>
oregon entry door glass	2	20	(2)		_

Print Marketing – circulation information:

The most important US trade magazines for fusion-glass are considered below. We contacted advertising reps and were given varied information directly from the advertising department:

Dwmmag.com:

Digital: the website https://www.dwmmag.com/ gets about 19,500 page views per month. Our daily eNewsletter has a total circulation of 10,643. They have seen a substantial increase in those subs this year as a result of the stay at home orders.

Print: BPA circulation statement for DWM magazine: Total reach is 30,289. Nearly all print is US, for digital they cannot confirm percentage of US/CAD.

Hirmagazine.com:

Only Print: 59 copies circulated across the US - 13,424 in Canada - see circulation statement

Windowanddoor.com:

<u>sample digital magazine</u> example of residential components issue, also has manufacturing issue.

The print version of the magazine is mailed to 12, 319 subscribers. Of those, 11,188 are based in the U.S. or 90.8%.

There are 4,254 additional digital-only subscribers, 3,083 in the U.S. or 72.4%. Information on their subsidiary sites:

For WindowandDoor.com, 81.78% of users are from the U.S.

For GlassBuildAmerica.com, 72.38% or users are from the U.S.

Usglassmag.com:

From 2017 issue: Print: 35,781 Digital: 4,319